



COLLECTIONPRO
BRIDGING THE GAP IN COLLECTIONS

CASE STUDY

Enforcing \$72,000 IDR Award Payment via New York State Supreme Court Petition



Provider Type

Multi-location Cosmetic Surgery and Dermatology Group

CollectionPro's Role & Strategy

Winning a Federal IDR dispute should be a major reimbursement milestone. But what happens when the provider wins and the payer still does not pay? That was the challenge in this case.

The dispute involved CPT 19318. UnitedHealthcare submitted an offer of **\$0**, while the provider submitted **\$72,000**. On February 18, 2026, the designated IDR entity selected the provider's **\$72,000** offer and declared them the prevailing party. But winning the IDR payment determination was not the end of the challenge.

The determination stated that any amount due had to be paid within the 30-calendar-day period. However, the award remained unpaid for months, despite repeated reminders and demands for payment sent to UHC. The challenge therefore moved beyond winning the IDR proceeding

Taking the Award to New York State Supreme Court

Under the advice and active guidance of CollectionPro, the provider subsequently petitioned the Supreme Court of the State of New York (County of New York), seeking enforcement of the IDR award under CPLR Article 75.

The petition requested the confirmation and payment of the \$72,000 IDR award to the provider, along with all statutory interest, the IDR entity fee, associated costs and disbursements, and other appropriate relief. The objective now was to secure a judicial verdict and order for payment after the provider alleged that the favorable award had not been paid.



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What Makes CollectionPro Different?

We never view the IDR decision as the finish line. Many IDR workflows focus on reaching a favorable payment determination. CollectionPro looks at the larger reimbursement lifecycle.

Open Negotiation → IDR Strategy → Evidence Development → IDR Determination → Award Tracking → Post-Award Escalation & Enforcement

CollectionPro's approach is built around maintaining visibility beyond the IDR determination and helping providers address the next stage when a favorable award is not followed by a timely payment. Our focus extends beyond pursuing favorable IDR outcomes to helping providers maintain momentum through the post-award reimbursement process. After all, winning in IDR arbitration is one thing. Actually collecting the award is another

At a Glance

PAYER OFFER

\$0

VS.

PROVIDER CLAIM

\$72,000



Provider's Final Status – Prevailing Party

Payer's Final Status – Non-prevailing

Party NSA Eligibility Objection – Overruled

Post-Award Complaint – Nonpayment by the non-prevailing party

Next Step – Filing a petition seeking enforcement in New York State Supreme Court



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