



COLLECTIONPRO
BRIDGING THE GAP IN COLLECTIONS

CASE STUDY

Plastic & Reconstructive Surgery Provider Wins \$38,000 in IDR



Provider Type

Multi-location Cosmetic Surgery and Dermatology Group

CollectionPro's Role & Strategy

The dispute involved a significantly underpaid out-of-network claim for CPT 15830 (Panniculectomy), where the dermatology group challenged the reimbursement through the Federal IDR process. CollectionPro developed a focused IDR strategy highlighting the provider's qualifications, patient acuity, procedural complexity, market-share considerations, prior contracting efforts, and supporting clinical documentation to establish the appropriate reimbursement value. Through effective dispute management, evidence review, payer communications, and IDRE coordination, CollectionPro successfully positioned the provider's \$38,000.00 offer over \$1,964.06 offer, which was ultimately selected by Network Medical Review Company.

Arbitration Outcome

The IDRE selected the provider's offer of \$38,000.00 over the submitted offer of \$1,964.06

After reviewing the QPA and all permissible information, the IDRE determined that the provider's submission more accurately reflected the value of the qualified IDR service. The provider's offer was selected in full, making Jacqueline Marie Ross the prevailing party.

At a Glance

PAYER OFFER

\$1,964.06

VS.

PROVIDER CLAIM

\$38,000.00

