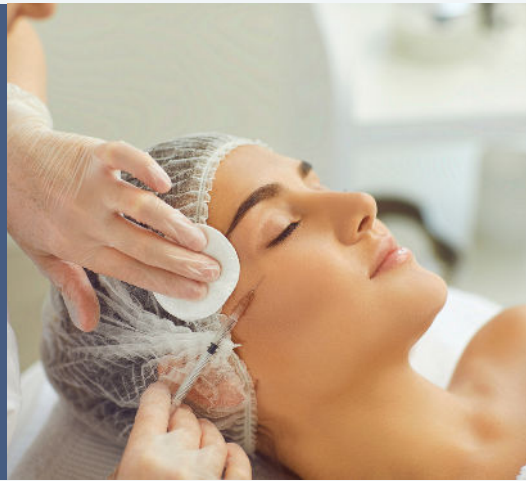




COLLECTIONPRO
BRIDGING THE GAP IN COLLECTIONS

CASE STUDY

Plastic & Reconstructive Surgery Provider Wins \$10,000 in IDR



Provider Type

Multi-location Cosmetic Surgery and Dermatology Group.

CollectionPro's Role & Strategy

The dispute involved an underpaid out-of-network claim for CPT 30465, where the provider challenged the reimbursement through the Federal IDR process.

CollectionPro built a strong IDR strategy highlighting the provider's specialized expertise, nasal reconstruction complexity, market factors, facility characteristics, and supporting clinical documentation.

Through strategic dispute management, payer communications, and IDRE coordination, CollectionPro successfully positioned the provider's **\$10,000** offer as the most reasonable payment amount over **\$1,224.70**.

Arbitration Outcome

The IDRE selected the provider's offer of **\$10,000.00** over the submitted offer of **\$1,224.70**

After reviewing the QPA and all submitted evidence, the provider's documentation regarding clinical complexity, provider qualifications, market conditions, and dispute-specific circumstances was more persuasive than the payer's submission. The provider's offer was selected in full.

At a Glance

PAYER OFFER

\$1,224.70

VS.

PROVIDER CLAIM

\$10,000.00

