



COLLECTIONPRO
BRIDGING THE GAP IN COLLECTIONS

CASE STUDY

Plastic & Reconstructive Surgery Provider Wins \$38,000 for Out-of-Network Panniculectomy Procedure



Provider Type

Plastic & Reconstructive Surgery Provider for Out-of Network services

CollectionPro's Role & Strategy

The dispute involved a severely underpaid out-of-network claim for CPT 15830 (Panniculectomy). After receiving an inadequate reimbursement offer, the plastic & reconstructive surgery provider pursued resolution through the Federal IDR process.

CollectionPro developed a strong IDR submission emphasizing the provider's specialized expertise, procedural complexity, clinical documentation, market considerations, and the payer's lack of meaningful negotiation efforts.

Through detailed case preparation, evidence review, payer follow-ups, and IDRE management, CollectionPro successfully supported the provider's \$38,000 offer as the most reasonable reimbursement amount. C2C Innovative Solutions ultimately selected the provider's offer.

Arbitration Outcome

The IDRE selected the provider's offer of \$38,000.00 over the submitted offer of \$1,187.82.

After reviewing the QPA and all submitted evidence, C2C Innovative Solutions determined that the provider's documentation and case-specific circumstances were more persuasive than the payer's submission. The provider's offer was hence selected.

At a Glance

PAYER OFFER

\$1,187.82

VS.

PROVIDER CLAIM

\$38,000.00

