



COLLECTIONPRO
BRIDGING THE GAP IN COLLECTIONS

CASE STUDY

Hospital Provider Wins \$207,575 in Federal IDR for Hospital Facility Fee



Provider Type

A Multiple specialty Hospital in out-of-network for Hospital Facility Fee

CollectionPro's Role & Strategy

The dispute centered on an underpaid out-of-network hospital claim involving service code 480. Where the reimbursement was challenged after receiving an offer that failed to reflect the complexity and value of the services rendered.

CollectionPro developed an evidence-driven IDR strategy focused on the factors that helped in under the No Surprises Act. The highlight here was QPA, patient acuity, complexity of care, case mix, scope of services, and additional supporting documentation demonstrating the appropriate out-of-network reimbursement value.

Through disciplined dispute management, deadline monitoring, comprehensive documentation review, payer communications, and IDRE follow-up, CollectionPro positioned the provider's \$207,575 offer as the most reasonable out-of-network payment amount.

Arbitration Outcome

The IDRE selected the provider's offer of **\$207,575.00** over the submitted offer of **\$19,108.20**.

After reviewing all permissible information, National Medical Reviews, Inc. determined that the provider's offer best represented the value of the qualified IDR service.

At a Glance

PAYER OFFER

\$19,108.20

VS.

PROVIDER CLAIM

\$207,575.00

