



COLLECTIONPRO
BRIDGING THE GAP IN COLLECTIONS

CASE STUDY

Global Medical Center Wins \$43,320 in IDR for Out-of-Network Hospital Facility Fee



Provider Type

Global Medical Center for Out of-Network Hospital Facility Fee.

CollectionPro's Role & Strategy

The dispute involved an underpaid out-of-network hospital claim for Revenue Code 787, where the Global Medical Center challenged the reimbursement amount through the Federal IDR process.

CollectionPro developed a targeted IDR strategy emphasizing the facility's training, quality outcomes, patient acuity, complexity of care, contractual history, and supporting documentation to establish the appropriate out-of-network reimbursement value.

Through effective dispute management, documentation review, payer negotiations, and IDRE coordination, CollectionPro successfully positioned the provider's **\$43,320.00** offer over the payer's **\$30,234.33** offer. MCMC Services determined that the provider's offer best represented the value of the qualified IDR service

Arbitration Outcome

The IDRE selected the provider's offer of **\$43,320.00** over the submitted offer of **\$30,234.33**.

After reviewing the QPA, contractual history, patient acuity, provider qualifications, and supporting evidence, MCMC Services ruled in favor of the Global Medical Center and selected the provider's offer as the appropriate out-of-network payment amount.

At a Glance

PAYER OFFER

\$30,234.33

VS.

PROVIDER CLAIM

\$43,320.00

