



COLLECTIONPRO
BRIDGING THE GAP IN COLLECTIONS

CASE STUDY

Global Medical center Provider Wins \$ 62,760 in Federal IDR for Hospital Facility Fee



Provider Type

Global Medical Center for Out-of-Network
Hospital Facility Fee

CollectionPro's Role & Strategy

The dispute involved an underpaid out-of-network hospital claim for Revenue Code 885, where the Global Medical Center challenged the reimbursement through the Federal IDR process.

CollectionPro developed a targeted IDR strategy emphasizing the facility's expertise, quality outcomes, patient acuity, service complexity, and supporting documentation to demonstrate the appropriate out-of-network reimbursement value.

Through effective dispute management, documentation review, payer negotiations, and IDRE coordination, CollectionPro successfully positioned the provider's \$62,760.00 offer over the payer's \$27,681.91 offer. **MCMC** Services ultimately determined that the provider's offer best represented the value of the qualified

Arbitration Outcome

The IDRE selected the provider's offer of **\$62,760.00** over the submitted offer of **\$27,681.91**.

The certified IDR entity, MCMC Services, LLC, ruled in favor of the Global Medical Center, finding that the provider's offer better reflected the value of the services rendered, considering provider qualifications, patient acuity, and service complexity. Also, the other party was deemed as the non-prevailing party and responsible for the IDR entity fee.

At a Glance

PAYER OFFER

\$27,681.91

VS.

PROVIDER CLAIM

\$62,760.00

