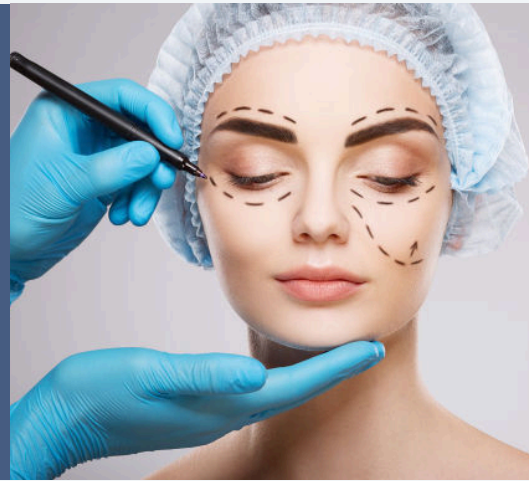




**COLLECTIONPRO**  
BRIDGING THE GAP IN COLLECTIONS

# CASE STUDY

Plastic & Reconstructive  
Surgery Practice Wins  
**\$396,000** in IDR



## Provider Type

Multi-location Cosmetic Surgery and  
Dermatology Group

## CollectionPro's Role & Strategy

The claims comprised underpaid out-of-network claims involving 39 CPT codes including Reduction Mammoplasty (19318), Infraumbilical Panniculectomy (15830) and Complex Abdominoplasty (15847).

CollectionPro team built an evidence-led brief anchored in surgeon credentials, facility quality, and the operative report—highlighting case complexity, outcomes, and regional market context.

With timely attention to each dispute, detailed dispute analysis, strict adherence to deadlines, rigorous Payer and IDRE follow ups, and prompt rebuttals when necessary, CollectionPro positioned the provider's \$396,000 offer as the most reasonable and well-supported amount, aligning with clinical complexity, training, and market benchmarks.

## Arbitration Outcome

The IDRe (Independent Dispute Resolution entity) selected the provider's offer of **\$396,000** over United Healthcare's **\$10,099.65**.

The provider prevailed 1/1 line; non-prevailing party was responsible for IDRe fee and payment fell due **within 30 days**.

## At a Glance

PAYER OFFER

**\$10,099.65**

VS.

PROVIDER CLAIM

**\$396,000.00**



EdiPhy Advisors, L.L.C. has reviewed your Federal Independent Dispute Resolution (IDR) dispute with reference number **DISP-5709606** and has determined that [REDACTED], MD is the prevailing party in this dispute.

After considering all permissible information submitted by both parties, EdiPhy Advisors, L.L.C. has determined that the out-of-network payment amount of **\$396,000.00** offered by [REDACTED], MD is the appropriate out-of-network rate for the item or service 14302 on claim number [REDACTED] under this dispute.

EdiPhy Advisors, L.L.C. based this determination on a review of the following:

[REDACTED], MD submitted an offer of \$396,000.00

United Healthcare submitted an offer of \$10,099.65